



Careers at 7thSense

Systems Lead Engineer – Burbank, CA

Who is 7thSense Design?

7thSense Design is a privately owned creative software and technology company with offices in Michigan and Florida, USA and on the South Coast of the UK in West Sussex. Established in 2004, we specialise in advanced Media Serving for markets such as Theme Parks, Planetaria, Live Events, Projection Mapped Installations, 3D Entertainment Theaters and Visitor Attractions.

With our in-house developed Delta™ Media Server solution, we've sold over 3000 servers worldwide to a variety of prestigious facilities. These include a lot of the big-name Theme Parks, many famous Museums, Digital Planetariums, 3D Theatres, airports, Live Events and more. We also have a big customer base in the Digital Signage and Live Events market.

About the Role | Who are we looking for?

7thSense have recently begun an exciting new multi-year project that requires us to grow our team of enthusiastic experts. This project necessitates that we recruit a **Systems Lead Engineer** to join our Systems and Support Team as a primary technical liaison for the successful delivery of this project. Throughout this project you will gain an in-depth knowledge of our core **Delta Media Server** and **Juggler** hardware, as well as our **DeltaServer**, **DeltaGUI**, and **Compere** software, suggesting improvements based on your own experience and customer feedback.

- The successful candidate can ensure that projects are delivered on time with technical accuracy.
- We have a strong reputation for outstanding customer and installation support – you will oversee site commissioning efforts and assist with project documentation for large-scale projects.
- The right candidate will quickly become an expert in the use of the product and should have, or can rapidly develop, a deep technical understanding of the product, and of our industry.
- The candidate should be comfortable working alone or as part of a small team. This includes assisting in software & hardware installation, end-user training, and sales and demo support.
- The right candidate is excited about traveling nationally and internationally up to an average of 50% over 12 months, not to exceed four consecutive weeks without a minimum one-week break.
- You are creative, proactive, and forward-thinking, and able to quickly integrate into the team.
- The candidate may spend a majority of their first six months working out of our Detroit office.

Mandatory Technical Skills and Experience | The 'Must Haves'

Candidates must have professional experience in all the following areas, with evidence of regular use in the last 6 months as essential:

- Professional experience as a user of show control systems and PC-based media playback systems
- Solid grasp of Windows, PC internal components, and basic IP networking

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- Solid grasp of audio-visual and control systems flow, media production workflows, and digital media formats
- Proven good attitude, resourcefulness, dedication, mature communication, and decision-making under pressure of high-profile projects.
- Driving Licence
- Valid passport for international travel

Additional Useful Technical Skills | The 'Helpful to Haves'

- Grasp of projection mapping principles, technologies, and trends
- Understanding of display technologies and signalling formats
- Warp/blend/color experience
- Live event technology coordination
- Coding and electronics experience
- Digital audio/video/image editing
- 3D modelling and rendering

Why work for us?

- Competitive salary
- 23 days base annual holiday (plus 10 US public holidays) rising by one day per full year service up to a maximum of 28 days
- Medical, dental, and optical insurance eligibility after 90 days
- 401k with up to 3% employer matching eligibility in first month after date of hire
- Non-contractual profit-sharing scheme (dependent upon revenue/margin targets being met)*
- Friendly, dynamic small team
- Relaxed environment with strong work ethic

Travel Requirements

National and international travel will be required up to an average of 50% over 12 months, not to exceed four consecutive weeks without a minimum one-week break.

Location

Burbank, CA

Line Manager

Systems and Support Manager

For Interest or Recommendations, please contact:

7thSense Design office: (248) 599-2717, careers@7thsensedesign.com

Closing Date: ASAP