



Careers at 7thSense

Systems Technician – Detroit, MI, USA Office

Who is 7thSense Design?

7thSense Design is a privately-owned creative software and technology company with offices in Michigan, USA; Orlando, USA; and on the South Coast of the UK in West Sussex. Established in 2004, we specialise in advanced Media Serving for markets such as Theme Parks, Planetaria, Live Events, Projection Mapped Installations, 3D Entertainment Theatres and Visitor Attractions.

With our in-house developed Delta™ Media Server solution, we've sold over 3000 servers worldwide to a variety of prestigious facilities. These include a lot of the big-name Theme Parks, many famous Museums, Digital Planetariums, 3D Theatres, UK airports, Live Events and more. We also have a big customer base in the Digital Signage and Live Events market.

About the Role | Who are we looking for?

Due to our increasing success and growth, we're growing our team of enthusiastic experts. We are looking for an in-house Systems Technician to support our Detroit Systems and Support Team. This candidate will spend most of their time building and repairing PCs to meet customer requirements, as well as supporting in-house demonstrations and mock-ups. If you are a systematic thinker that is good at analysing a problem to quickly come up with a solution, you may be well-suited for this role.

- As this position is in-house, you will occasionally work independently while Engineers are traveling to customer sites.
- You will be responsible for assembling and testing systems that meet criteria established from customer requirements.
- You will become familiar with our **DeltaServer** application for configuring **Delta Media Servers** and staging system tests to ensure successful configuration and repair.
- While this is a predominantly office-based role, opportunities to travel may arise.
- Flexibility around certain high demand times (tradeshows, mock-ups) may require working outside of normal scheduled hours.
- You will also be responsible for stock, shipping, and receiving of components and servers.

Mandatory Technical Skills and Experience | The 'Must Haves'

Candidates must have demonstrable experience of the last six months in all the following areas:

- Solid grasp of Windows for the purposes of Windows installation, third-party applications, hardware drivers, registry tweaking, etc
- Experience in the assembly of computer hardware
- Basic level of IP networking concepts
- Proven good attitude, resourcefulness, dedication, and decision-making under pressure of high-profile projects
- Excellent verbal and written communication skills
- Detail oriented and able to multitask
- Driving License
- Valid passport

Additional Useful Technical Skills | The 'Helpful to Haves'

- Familiarity with media servers and servers generally
- Understanding of professional A/V technology and functionality
- Knowledge of the role of a media server in a themed-entertainment environment
- A+ or Network+ certification

This is a base 9am to 6pm position, Monday – Friday. Health/dental/optical insurance and 401k offered.

Location

7thSense LLC
1032 N Crooks Rd., Ste. H
Clawson, MI 48017

For Interest or Recommendations, please contact:

7thSense Design office: (248) 599-2717, careers@7thsensedesign.com

Closing Date: ASAP