



## Careers at 7thSense

Systems Engineer – Clawson, Michigan (near Detroit) or Orlando, FL, USA Office

### Who is 7thSense Design?

7thSense Design is a privately owned creative software and technology company with offices in Michigan, USA and on the South Coast of the UK in West Sussex. Established in 2004, we specialise in advanced Media Serving for markets such as Theme Parks, Planetaria, Live Events, Projection Mapped Installations, 3D Entertainment Theaters and Visitor Attractions.

With our in-house developed Delta™ Media Server solution, we've sold over 3000 servers worldwide to a variety of prestigious facilities. These include a lot of the big-name Theme Parks, many famous Museums, Digital Planetariums, 3D Theatres, UK airports, Live Events and more. We also have a big customer base in the Digital Signage and Live Events market.

### About the Role | Who are we looking for?

Due to our increasing success and growth, we're growing our team of enthusiastic experts. We are recruiting for a **Systems Engineer** to join our Systems and Support Team.

- The successful candidate will be responsible for system planning with customers – making sure the right technology and system design is specified.
- We have a strong reputation for outstanding customer and installation support – you will be very actively involved in site commissioning support, remote support, training, and assisting with product documentation.
- The right candidate will quickly become an expert in the use of the product and should have, or can rapidly develop, a deep technical understanding of the product, and of our industry.
- You will work on our core **Delta Media Server** and **Stack** software platforms to fulfil future functionality requirements – taking a hands-on approach to product development.
- Suggesting improvements based on your own experience and customer feedback is a natural part of this role, and is something we encourage as a business.
- The candidate should be comfortable working alone or as part of a small team, and there will be travel involved to customer sites nationally and internationally. This will include assisting in tasks such as software & hardware installation, end-user training, and sales and demo support.
- They will provide technical support to customers worldwide, to include supporting system installation and integration, and assisting Sales and Marketing teams with new project work and general market outreach.
- We're looking for a creative, proactive and forward-thinking person to quickly integrate into the team and develop ideas for projects that will enhance our product portfolio.
- Travel can be up to 75%.
- Orlando-based candidate will spend the majority of their first six months working out of the Clawson, MI office.

### Mandatory Technical Skills and Experience | The 'Must Haves'

Candidates must have more professional experience in all the following areas, with evidence of regular use in the last 6 months an absolute essential:

- Professional experience as a user of show control systems and PC-based media playback systems.
- Solid grasp of Windows, PC guts, and basic IP networking.
- Solid grasp of audio-visual and control systems flow, media production workflows, and digital media formats.
- Proven good attitude, resourcefulness, dedication, mature communication and decision-making under pressure of high profile projects.
- Driving Licence.
- Valid Passport for international travel.

### Additional Useful Technical Skills | The 'Helpful to Haves'

- Grasp of Projection Mapping principles, technologies, and trends.



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- Understanding of display technologies and signaling formats.
- Warp/blend/color experience.
- Live event technology coordination.
- Coding and electronics.
- Digital audio/video/image editing.
- 3D modelling and rendering.

This will generally be a base 9am to 6pm position. Health insurance and 401k offered. National and international travel will be required up to 75%

**Location**

7thSense LLC  
1032 N Crooks Rd., Ste. H  
Clawson, MI 48017

7thSense LLC  
4207 Vineland Rd Ste M-1-2  
Orlando, FL 32811

**For Interest or Recommendations, please contact:**

7thSense Design office: (248) 599-2717, [careers@7thsensedesign.com](mailto:careers@7thsensedesign.com)

**Closing Date: ASAP**